Tier 4 Visa Tutorial
FAQ – International Students

What is the Tier 4 Visa Tutorial?

The Tier 4 Visa Tutorial is a short course and online test. If you are an international student and require a Tier 4 Visa, then you need to successfully complete the Tier 4 Visa Tutorial before you will receive your Tier 4 Confirmation of Acceptance for Studies (CAS) number from City, University of London. You cannot apply for a Tier 4 Visa unless you have a CAS number.

Why do I have to do the Tier 4 Visa Tutorial?

City, University of London is committed to providing you as much support as possible with your Tier 4 visa application. The Tier 4 visa rules are complex and it is possible to have your visa application refused if you make a small mistake. A visa refusal will affect all your future visa applications, not only in the UK but also potentially for other countries, and may prevent you from commencing your studies at City, University of London. The Tier 4 Visa Tutorial will help you to submit a successful visa application.

What is in the Tier 4 Visa Tutorial?

The Tier 4 Visa Tutorial is entirely online and comprises a 25 minute video presentation, text summaries, and a 10-question multiple choice test.

How long will the Tier 4 Visa Tutorial take to complete?

Approximately 1 hour. This includes time to watch the 25 minute video presentation.

When do I complete the Tier 4 Visa Tutorial?

You will be invited to complete the Tier 4 Visa Tutorial after you receive and accept an unconditional offer to study at City, University of London.

How do I access and successfully pass the Tier 4 Visa Tutorial?

After you accept your unconditional offer to study at City, University of London, you will receive an email entitled “CAS Confirmation”. The email contains:
- An explanation of what you need to do to receive your CAS
- A link to the Tier 4 Visa Tutorial video presentation
- A personalised link to log in to City, University of London’s “e:Vision” system

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You should then:
1) Watch the video presentation
2) Log in to e:Vision using your personalised link
3) Accept the terms and conditions for studying at City, University of London
4) Check that City, University of London has the correct personal and course information for you
5) Upload a scan or photo of your current and valid passport
6) Successfully complete the Tier 4 Visa Tutorial (by scoring at least 80% in the multiple choice test).

What happens after I pass the Tier 4 Visa Tutorial?
You will receive your CAS via email within 5 to 10 working days. You will be contacted if we require any further information.

What happens if I fail the Tier 4 Visa Tutorial?
If you fail, you can immediately retake the Tier 4 Visa Tutorial. Before you retake the multiple choice test, you should carefully review:
- Your previous answers (which will be emailed to you from T4-Module@city.ac.uk)
- The Tier 4 Visa Tutorial video presentation
- The Tier 4 Visa Tutorial materials and links

Remember, you will not receive a CAS from City University of London unless you pass the Tier 4 Visa Tutorial.

You have a maximum of 3 attempts to successfully pass the Tier 4 Visa Tutorial.

Who should I contact for further help?
You should contact your Admissions Officer in the first instance.
For immigration queries, contact the University’s International Student Advice Team (visaadvice@city.ac.uk).