Wireless Network Connection Instructions - iPhone/iPad/iPod Touch

For advanced users – key technical Information can be found below.

Note - Please ensure that:

- You have upgraded to firmware version 2.0+

Connecting to City Wireless Network:

1. Turn on wireless ([Settings] then [Wi-Fi]). You should see a list of available wireless networks.
2. Select [citywifi].
3. Enter your City University IT username and the password.
4. The certificate will be shown; click “Accept”
5. You will be returned to the Wi-Fi Networks screen; this should show that you are now connected to citywifi.
6. To disconnect, simply turn the wireless off.
Advanced Users – Key Technical Details:

- SSID = “citywifi”
- Encryption = AES or TKIP (AES preferred)
- PEAP authentication method
  - MSCHAP v2 – secured password authentication
- Do not use local computer username/password
- 802.1x user authentication.

IT Support
For IT support, assistance or questions, please contact your local IT service team.

Northampton Square – visit IS Service Centre (E101-Drysdale building) or telephone x8181.
Cass Business School – visit Learning Resource Centre (Level 1 – Cass) or telephone x8990.
City Law School – visit IT Support Office in Princeton Street or telephone 020 7400 0261 or x8181.
CCHS – visit IS Service Centre (E101-Drysdale building) or telephone x8181.