Wireless Network Connection Instructions – Windows Mobile 7
For advanced users – key technical information can be found below.

Connecting to City Wireless Network:

1. Locate and load up your device's settings, via the settings icon on the home screen.

2. Select WiFi from the list

3. Wait for your device to scan the available networks at your location, and then select Eduroam from the list of available options.

4. The device will now prompt you to enter your University username and password.
   - Username: Enter your University login ID followed by @city.ac.uk (i.e: abc1234@city.ac.uk, note this is not your email address)
   - Password: Enter your current University password

5. Once you have entered your details, click done to commence connecting to the network.

6. When your device has connected correctly, you should be returned to the WiFi settings menu, where the Eduroam network should display as connected.

7. Your device should now be configured successfully for use with the Eduroam wireless network, in order to start using the service, simply close the settings menu’s, and open your preferred web browser.
Advanced Users – Key Technical Details:

- SSID = “eduroam”
- Encryption = WPA2/AES
- PEAP authentication method
  - MSCHAP v2 – secured password authentication
- Do not use local computer username/password
- 802.1x user authentication.

IT Support
For IT support, assistance or questions, please contact your local IT service team.

Northampton Square – visit IS Service Centre (E101-Drysdale building) or telephone x8181.
Cass Business School – visit Learning Resource Centre (Level 1 – Cass) or telephone x8990.
City Law School – visit IT Support Office in Princeton Street or telephone 020 7400 0261 or x8181.
CCHS – visit IS Service Centre (E101-Drysdale building) or telephone x8181.