Online Q&A session: Accommodation – 6th March 2013

Dominic - Student Recruitment: Dear offer-holders, the team are all online now and ready to answer your questions, should you have any. If there are key bits of information we feel you need to know then we will relay that throughout the session.

1. Psychology Jon: far from campus the halls are
   * Kicki - Accommodation Team: Hi Jon. Our 3 undergraduate halls of residence are all within a 10 minute walk from the main University campus.

2. Adriana Thomson: Hi, I’m going to be turning 18 this October, will I still be able to reside in the halls?
   * Kamrul: If you are under 18 you can still apply for accommodation, however your application will not be included in the 1st year Guarantee Scheme. We have an agreement with Liberty Court to provide limited accommodation to student who will be under 18.

3. Sara Dunn: What about for Postgraduate housing? I keep being told about Nido? But since I live in America I have no idea what is good housing in London. Soooo help :O
   * Kicki - Accommodation Team: Hi Sara. As a full-time postgraduate student at City, we have different housing options available. There are three main postgraduate halls: Alliance House, Willen House and Liberty Hall - please see our website for full details, pictures and prices: www.city.ac.uk/accommodation

4. Jonny: I live in East London at the moment what are my chances of getting a place in halls?
   * Dominic - Student Recruitment: hi Jonny, as of this year all of our students (even those from within the M25) are guaranteed accommodation in halls. All you need to do is make sure you apply via our website by the 30th June.

5. CLARE CROWE: hi just wondering what are the campus accommodation options for postgrad students and the cost per year.
   * Kicki - Accommodation Team privately: Hi Clare. Please see Sara's question (and my answer) above

6. Sara Dunn: Thanks! Is it easy to be granted housing in these postgrad halls?
   * Kicki - Accommodation Team: There is no guarantee scheme in operation for postgraduate students. Instead, accommodation is offered in date order of your housing application. In other words, the sooner you apply the bigger your chances of getting accommodation in your preferred hall. You submit your housing application through our website www.city.ac.uk/accommodation

7. Melina Vassiliou: hello! I would like to know whether all the rooms in Liberty Hall are en-suite
   * Kamrul: Hi Melina, Majority of the rooms at Liberty Hall are en-suite. There are a few self contained studio rooms and also cluster flats available at Liberty Hall

8. Jenny Davis: When is the start and deadline date for postgrad housing applications?
* Kicki - Accommodation Team: There is no deadline date for postgraduate students, however as accommodation is offered in date order of your housing application, we encourage students to submit housing applications as soon as they receive their course offers. For full details on start and end dates of the licenses, please see our website: [www.city.ac.uk/accommodation](http://www.city.ac.uk/accommodation).

9. Sara Dunn: And how soon in advance will I find out if I have been granted housing because for the visa processes you must show proof of housing.
* Kicki - Accommodation Team: It is not a requirement for Tier 4 students to show proof of their accommodation. Should you need assistance with your visa application, our dedicated International Advisor Team will be happy to assist you.

10. Jonny: what if I decide to look for a private flat - can the university help me with that?
* Dominic - Student Recruitment: Jonny, our Accommodation Team (based in the Student Centre) are happy to help you with finding accommodation both within our affiliated halls and with private housing providers.

11. Adriana Thomson: What exactly are the limited accommodations for the students under 18?
* Kamrul: Liberty Court is the only hall that have agreed to provide accommodation to under 18's - there have set aside small number of rooms for students who are nominated by the accommodation team.

12. Adam Trew: How much choice do I have over who I live with?
* Kamrul: Hi Adam, The rooms are allocated the hall staff, if you have a friend you wish to stay with we can arrange this for you as along as your friend also applies for accommodation.

13. Sara Dunn: Thak you so much! They made it seem like I needed housing before applying. Housing terms are different in the states so an en-suite is a flat that includes a kitchen? Sorry for sounding dumb.
* Dominic - Student Recruitment: Dear Sara, an 'en-suite' flat would be a flat where you have your own toilet. Flats which are not 'en-suite' would have shared toilets, like a normal house.

14. Adriana Thomson: How will I know that I have been nominated by the accommodation team?
* Kicki - Accommodation Team: You will be notified by email (to the email address you put down on your application) by the Accommodation Team if/when you are nominated for a room in Halls of Residence. This will be followed by information sent to you directly from the Hall which includes your license agreement and instructions on how to make your deposit payment.

15. Jonny: Sounds good. If I apply for halls can I select which one or are rooms allocated randomly?
* Kamrul: Hi Jonny, if you have particular type of room in mind for example a studio room we can arrange this for you but generally rooms are allocated by hall staff.

16. Sara Dunn: So to have your own kitchen it would ben a studio or one bedroom apartment?
* Dominic - Student Recruitment: Hi Sara, A couple of our accommodation options would allow you to live in a studio flat which has its own kitchen. These would be Liberty Court and Canto Court.
17. Adam Trew: good news. which halls are most popular?
* Kicki - Accommodation Team: Hi Adam. Our three different undergraduate halls provide different room types which appeal to different students. Those looking for a social atmosphere prefer Liberty Court where you have a shared kitchen, living space and it's easy to make friends. Students wanting their own space will prefer the studio rooms in Canto Court where you have your own bathroom and kitchen and students looking for something inbetween may opt for East Central House.

18. Jenny Davis: In terms of finding other students to house share with, do you have subject specific message boards? Also are there particular student areas that are good for house searching in? (i’m hoping to study speech and language therapy).
* Kamrul: Hi Jenny, The university uses a private accommodation website www.Studentpad.co.uk. On this website you will find an interactive message board where students can find flats mates. The website also contains alot useful information on private sector housing in different parts of London.

19. Sara Dunn: Is Canto Court offered to PG students?
* Dominic - Student Recruitment: Sorry Sara, my mistake - Canto Court is only UG.

For PG students; Willen House, Alliance House and Liberty Hall would be your options.

20. Melina Vassiliou: Liberty Hall is only for Postgraduates?
* Kicki - Accommodation Team: Yes, Liberty Hall will be available to Postgraduate only.

21. Gabriella Ostrenius: Are the fees more expensive for first year undergraduates, than returning graduates? If so, why?
* Dominic - Student Recruitment: Hi Gabriella,

The vast majority of second and third year students live outside of halls-of-residence. For returning students who would like to live in halls, we offer Alliance House.
* Dominic - Student Recruitment: Gabriella,

Just to clarify, Alliance House which is 147 p/w. This is predominantly for PG and returning students.

22. Jonny: What utility bills do you have to pay if you live in halls? eg council tax, electric?
* Dominic - Student Recruitment: Jonny, when living in halls you do not pay any of these bills. Your bills will be included in your rent in all of our properties.

23. Laura Diacon: Where do most students live in second and third year?
* Kamrul: Hi Laura, When students get to their 2nd or 3rd year of their course most students either find a private house or a flat. The university can also provide accommodation in halls of residence for a limited number of returning students.

24. Melina Vassiliou: Is it possible to apply specifically for an en-suite room as an undergraduate?
* Kicki - Accommodation Team: Melina - your housing application is general and not for a particular hall, however you are able to add preferences to it which we will try our very best to accommodate.

25. Laura Diacon: thanks Kamrul, where in London would most students live?
* Kamrul: Students choose to live in different parts of London according to their budget. Cheaper accommodation can be found outside of travel zones 1 and 2.

26. Jenny Davis: How far away is alliance house from where the postgrad speech therapy students are based?
* Kicki - Accommodation Team: Alliance House is approximately 30 minutes door-to-door including a short bus journey from the main University campus in Northampton Square where the postgraduate speech and language therapy students are based.

27. Anna: hi there, do you offer double rooms?
* Kamrul: The studio rooms are similar to a double rooms but the rooms are offered for single occupancy only

28. Dominic - Student Recruitment: Thank you to all the offer-holders who have taken part. We will export all the questions and showcase these at the www.city.ac.uk/myoffer web pages.
* Kicki - Accommodation Team: Application is now open and you can apply for accommodation at City University as soon as you have received your course offer. This applies to both undergraduate and postgraduate students. For more information on application process, please go to our website: www.city.ac.uk/accommodation.

The accommodation Q-A has now finished. Please join us here for the student life session on Wednesday 13th March at 4pm, featuring two of our current students.