



## **CONSUMER DISCLOSURE**

### **Student financial aid information**

Information about all financial assistance available at City, University of London students can be found on our [Fees and Funding](#) section of the website.

Further information on US Federal Student Loans can be found on our page dedicated for American students. This page covers the following information:

- How to apply
- City, University of London's Cost of Attendance (CoA)
- How to complete the loan application/s and Entrance Counselling
- Information on Disbursing (paying) the loan
- Satisfactory Academic Progress regulations for students in receipt of Federal Aid
- Return to Title IV (R2T4) procedure related to Leaves of Absence (LOA) and Withdrawals

### **Entrance counselling for student loan borrowers**

Prior to the first disbursement, student loan borrowers (first-time borrowers and returning borrowers) will be provided with information on the terms and conditions of the loan and on their responsibilities. All are required to complete entrance counselling via [www.studentloan.gov](http://www.studentloan.gov) before the loan is approved.

### **Exit counselling for student loan borrowers**

Exit counselling must be completed via NSLDS. Students will be reminded to complete Exit Counselling during the final term.

### **Facilities and services available to students with disabilities**

Information about services and support available for student with disabilities and neurodiversity/dyslexia is available from the [Learning Support](#) section of our website.

### **Price of attendance**

Information about tuition fees can be found on our [Tuition Fees](#) section of the website. The cost of attendance including living expenses and textbooks can be found in the [Financial Advice](#) section of the website and Accommodation on the [Accommodation](#) section. The cost of attendance represents the maximum amount students can borrow during one academic year at City, University of London.

### **Drug and alcohol abuse**

The University catering facilities include a bar that is licensed for students aged 18

years an over. If living in City nominated hall students will be issued with a resident handbook, for further information please contact the [City Accommodation Team](#). The US Higher Education Act of 1965 provides detailed information on penalties

associated with drug-related offences.

### **Vaccinations policy**

Guidance on immunisations for the UK can be found on the [Student Health Service](#) part of the website.

### **Textbook information**

Information about any required and recommended textbooks for your course will be provided to you by your Department. Should you require specific information about textbooks, please contact your Department for advice.

### **Refund policy, requirements for withdrawal and return of Title IV financial aid**

Please see the City US Federal Student Loan Refund Policy. Procedures for withdrawal are available from your Course Officer and [Student Centre](#).

### **Academic programme information (educational programme, instructional facilities and faculty)**

Information about current course and programmes available at City, University of London can be found on the following webpages:

- [Undergraduate Courses](#)
- [Postgraduate Courses](#)
- [Foundation Courses](#)
- [Short Courses and CPD](#)

Any changes in our academic programmes will be communicated by the relevant department.

### **Transfer of credit policies and articulation agreements**

It is possible to transfer credits from other universities and the relevant information is available within our [Senate Regulations](#) on the website.

### **Copyright infringement policies and sanctions (including computer use and file sharing)**

Our policy on copyright infringement can be found on the website [here](#). City's regulations about plagiarism and academic misconduct are available from the [Student Hub](#).

### **School and programme accreditation, approval or licensure**

In the UK, the power to award degrees is regulated by law and the Privy Council is responsible for the granting of degree awarding powers and university titles. The University's power to award degrees derives from Section 214 of the Education Reform Act 1988. City, University of London is one of the degree-awarding bodies

recognised under that Act. You can view the current list of recognised bodies at the guide provided by the Government.

If an individual course is accredited by a professional or regulatory body, this will be listed on the relevant programme specification.

### **Completion/graduation and transfer-out rates for students receiving athletically related student aid**

No athletically related student aid has been received so far by any of our students. Even when the institution gets the first student(s) getting this type of funding, no data would be made publicly available due to the possibility of easily identifying the concerned student(s).

### **Retention rate Information on City, University of London**

University retention rate is available on the [HESA](#) website.

### **Completion/graduation and transfer-out rates**

Information on the City, University of London's completion and transfer-out rates is available on the HESA website. Due to the very low non-continuation rate, City, University of London is unable to supply a breakdown of completion or transfer-out rates by gender, ethnicity or recipients of need-based subsidised loans, as this may reveal personally identifiable information about an individual student, which would make the University in breach of the GDPR regulations.

### **Placement in employment, types of graduate and professional education in which the school's graduates enrol and job placement rates**

The Destination of Leavers from Higher Education (DLHE) survey is available on the [HESA](#) website. The timeframes and methodology associated with this survey are also explained on this website. Further information is available from our [Careers Service](#) webpage.

### **Intercollegiate athletic program participation rates and financial support data**

No such programme exists at City, University of London currently.

### **Security report - missing person notification policy**

For information missing student policies, please contact our [Security Office](#).

### **Privacy of student records**

Our [Data Protection Privacy Notice](#) outlines your rights under the Data Protection Act 1998. [Please contact the Information Compliance Team for further information.](#)

### **Student loan information published by the US Department of Education**

City, University of London will provide information published by the US Department of Education to students at any time that information regarding loan availability is requested, including the rights and responsibilities of students and schools under Title IV, HEA loan programs.

**National Student Loan Database System (NSLDS)**

If a federal loan is taken out at City, University of London, the institution will submit the details to NSLDS and this data will be accessible to guarantee agencies, lenders and schools determined to be authorized users of the data system.

**Private education loan disclosures**

Most students at City, University of London are eligible for federal loans; these loans offer better interest rates and repayment terms than private loans. Nevertheless, students who cannot get federal loans or cannot cover the full cost of attendance with their federal loans can apply for private loans. Please contact the [Student Funding Team](#) to find out more about these private loan options.

**Code of conduct for education loans**

In order to comply with federal loans' regulations, City, University of London does not work with recruitment agents in the USA.

**Equality, Diversity and Inclusion Data**

[Staff and student data](#).