To introduce or to integrate new knowledge, that’s the question.

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PACT

• SPPARC $\rightarrow$ PACT,
  • Wielaert & Wilkinson, 2012

• Interactional approach to conversation

• Aims: Raising awareness, learning new strategies

• Methods: Experience learning and video feedback
Implementation

- Implementations study in 10 centres
- 20 SLT knowledge brokers
- Cascade training
- Local implementation teams
  - SLT + manager + doctor
Result: Early-stage innovation use

• Successful introduction

• Ambition to provide family-centred care in professionals

• ≥ 4 dyads trained in 14 months in 7 centres

• Early-stage innovation use
  • Greenhalgh et al., 2004
Conversation partners

• Partners and PWA unaware of collaborative nature of communication / conversations

• Video feedback raised awareness of manifestation of aphasia

• Did not perceive themselves as recipients of training
SLTs

• Awareness of **collaborative nature** of conversations

• Previously unaware of Conversation Partner behaviour

• Conceptual shift: medical model → social model
CPT theory and practice

• Continued education for SLTs in the Netherlands is necessary

• Providing theoretical background and practical skills

• Overcome fear of losing control associated with language tasks
  • Damico et al., 2015
Family interview

• As early as possible:

• Discuss communication habits, attitudes, needs with couple

• Better prepare couple for treatment options; provide full range of treatment options from impairment based to CPT

→ CP and PWA can make informed decision
Institutional level

• Time constraint barrier for full integration of PACT

• Professionals support idea of family-centred care
  • Visser-Meily et al., 2006

• Integration of CPT needs more time & systems approach
Systems approach

- Systems approach to family-centred care
- Good climate for Conversation Partner Training
References


• Wielaert, S.M., Berns, P.E.G., van de Sandt-Koenderman, W.M.E., Dammers, N. and Sage K. (2016) ‘... Now it is about me having to learn something...’ Partners’ experiences with a Dutch conversation partner training programme (PACT). *International Journal of Language and Communication Disorders*, early online