Connecting to City Wireless Network:

1. Open the Application menu on your phone
2. Select the “Manage Connections” option
3. Make sure the “Wi-Fi” option is enabled (ticked) in the Manage Connections section.
4. In the Options and Status section, select the “Wi-Fi Network” option. Your phone should scan for wireless networks.
5. From the list of Wi-Fi networks, select “eduroam”.
6. Configure with the following settings:
   - Ensure the Enterprise Sub-Type: is set to “PEAP”
   - Enter your username in the format abcd123@city.ac.uk (note this is not your email address, it’s your loginID followed by @city.ac.uk)
   - Enter your password in the password field for the account above
   - For the CA Certificate, leave “<None selected>”
   - Set the Inner link security option to “EAP-MS-CHAP v2”
   - Leave the Token option as “<None selected>”
   - Leave “Server subject” blank
   - Leave “Server SAN” blank
   - Ensure Disabled Server Certificate Validation is ticked
   - Select the “Save and Connect” option.
7. Your phone should now be connected to eduroam.

Advanced Users – Key Technical Details:

- SSID = “eduroam”
- Encryption = WPA2/AES
- PEAP authentication method
  - MSCHAP v2 – secured password authentication
- Do not use local computer username/password
- Do not use any certificates.

IT Support
For IT support, assistance or questions, please contact your local IT service team.

Northampton Square – visit IS Service Centre (E101-Drysdale building) or telephone x8181.
Cass Business School – visit Learning Resource Centre (Level 1 – Cass) or telephone x8990.
City Law School – visit IT Support Office in Princeton Street or telephone 020 7400 0261 or x8181.
CCHS – visit IS Service Centre (E101-Drysdale building) or telephone x8181.