Connecting to City Wireless Network:

1. Click the wireless icon near the clock and select “Open Network Preferences.”

2. On the left hand side ensure the device selected is “Airport”, select the “Turn AirPort On” button (if not already on), unlock the interface if locked and click on “Advanced.”

3. Click on the “+” icon to add a new network.

4. Click on “Show Networks”

5. Select eduroam and under “User Name:” Type your IT login name in the format: abcd123@city.ac.uk (note this is not your email address, it’s your userID plus the domain @city.ac.uk), If you are visiting City University enter the credentials provided by your institution. Leave 802.1X: Automatic.
6. If you get a popup to Verify Certificate click on “Continue”, it might prompt for your machine password to store the certificate. Your machine will then authenticate and connect to eduroam.

**Connecting/Disconnecting**

To disconnect from the wireless service click on the Wireless icon near the clock and click on Turn AirPort Off, this will also save on your battery.

To connect to the service again in future, click on the Wireless icon near the clock and click on Turn AirPort On, it should connect to eduroam automatically, if not click on the Wireless Icon again and select eduroam from the list of wireless networks.

**Advanced Users – Key Technical Details:**

- SSID = “eduroam”
- Encryption = WPA2/AES
- PEAP authentication method
  - MSCHAP v2 – secured password authentication
- Do not use local computer username/password
- 802.1x user authentication.

**IT Support**

For IT support, assistance or questions, please contact your local IT service team.

Northampton Square – visit IS Service Centre (E101-Drysdale building) or telephone x8181.
Cass Business School – visit Learning Resource Centre (Level 1 – Cass) or telephone x8990.
City Law School – visit IT Support Office in Princeton Street or telephone 020 7400 0261 or x8181.
CCHS – visit IS Service Centre (E101-Drysdale building) or telephone x8181.