

Non – Recurring Quality Audit Feedback.

The Hospitals visited as non-recurring sites are:

King Georges' Ilford, Holly House, Barnet General, RNOH – London, The London Clinic and The West Middlesex.

The dates attended were from 18-4-05 to 15-5-06

King George – This is a large District General Hospital in East London. 24 students have spent 1 or 2 week placements here, 12 forms were returned.

King George scores fairly well in policy induction for the students, the only area for concern is Manual Handling were two thirds of the students say they were not made aware of the policies.

For eleven of the twelve students this appears to have been a positive experience, they have gained confidence, learned about CR and achieved their objectives. The students are positive about the staff and the friendly atmosphere of the department and all eleven felt they had gained something positive from the experience.

The one recurring negative was the travel time to the hospital which in some cases was put at 2hrs there and back, but all still valued the experience.

The one negative feedback form was from a student who only attended the placement for one day and therefore given the time spent does not appear to be a true reflection of the site in general.

Holly House – This is a small private hospital, 16 students were placed here for 1-2 weeks, during this period.9 forms were returned. All were positive.

Holly House is seen as good learning experience as it enables students to learn the difference between private and National Health Hospitals. The organised working practice and the willingness of the staff to spend time with the students are appreciated and enhance the student's experience. The area that the students appear to have gained most in is CT and MRI, they feel they have improved their understanding of cross-sectional anatomy from this.

Kerri Powell and Lynne Symons are mentioned several times for there patients and helpfulness towards students, all though these comments also include the rest of the staff.

Once again the only negative point seems to be travel.

Barnet General – This is a large District Hospital in North London. 16 students were placed here for 1- 2 weeks, during this period. 7 forms were returned. Only one form was negative.

Barnet is felt by the students to be a worthwhile placement as it very busy and gives them plenty of opportunity to achieve assessments such as PWA's the only down side to this is the concern that supervision can be lax and this would not have been such a good placement for them if they had been first years. The staff are friendly and the atmosphere is welcoming, however some students felt that a short tour of the department would have enhanced the experience.

The one negative form felt that the experience was a repeat of that being gained at their recurring site and so nothing new was learned.

The only other negative comments were once again related to the distance some of the students had to travel for the placement.

RNOH - London– This is a small specialist hospital (Orthopaedics) that has recently become a non-recurring site for City students. Only six third year students have been to this placement during this period and it was only for one week. 3 forms were returned. All were extremely positive.

All of the students were grateful and appreciated the time the staff took to explain and teach new techniques and protocols associated with this specialist department. Film viewing/critiquing was also covered by the staff, enhancing the learning experience for all students.

Due to its central location travel times were not a problem

The London Clinic – This is a large private hospital, 21 were placed here for 1- 2 weeks, during this period. 5 forms were returned. 4 forms were positive in their comments one had a negative outcome but was only partially filled in making any analysis of the underlying problem impossible.

The positive aspects were good supervision and explanations were given, the students were not used to such close supervision but all understood the necessity and used it to their advantage as a learning aid. The students felt the staff taught them well answering questions and providing a good learning environment.

Due to its central location travel times were not a problem

The West Middlesex - This is a large District Hospital in South West London. 15 were placed here for 1- 2 weeks, during this period. 2 forms were returned. Both forms were extremely positive. Neither form mentioned difficulty with travel although this department is the furthest away from the City area.

The students gained experience in CR and DR which was a new area for them both, they felt it enabled them to compare and contrast the different systems – film and filmless and the effects on technique and protocols. The hospital was felt to have a friendly atmosphere and be a good learning environment with a willing staff, which made the students welcome.

Over all the students have appeared to appreciate learning in new environments, the majority have completed their objectives. All have learned that different hospitals can ask different things of their staff, with a variety of techniques, equipment and patient needs and that despite some difficulties with travel the overall experience is seen as positive and worthwhile. All students appear to have gained knowledge and the confidence to fit in and work in a new environment.

GENERAL COMMENTS - 98 students were placed at non-recurring sites 39 returned feedback forms 39.79% this would indicate that although some students are happy to complete audit forms the majority have not, this could be due to both good experience they don't feel they need to or to negative experiences. One or two forms that had negative feedback were only partially filled in.

As it can be seen from the chart attached, The protocol induction needs to be monitored although many areas such as local rules are done 90% + of the time, more general areas. e.g Manual Handling are at only 50%.